

Terms and Conditions of Booking

Reference Checks

Issuing of the Tenancy Agreement is subject to successful completion of Reference Checks administered by Van Mildert.

Five Nine Living will also carry out 'Right To Rent' checks with each member of your application aged 18 or above. As a prospective tenant, you have a legal obligation to provide us with documentation to prove your Right to Rent and each person will be required to attend, at least 72 hours prior to check in, a meeting in person with the Property Manager to verify their identity.

NB. Your final Tenancy Agreement will not be issued until these checks have taken place.

Tenancy Agreement

A sample document can be viewed in the 'Living With Us' section of our website.

You will be issued two copies of your Tenancy Agreement. Both copies must be signed and one returned to Five Nine Living within 5 working days, or, in the case of short turnaround tenancies, within 24 hours. After this time we cannot guarantee that the property will still be available.

Your Tenancy Agreement will set out the date that your tenancy will begin.

Tenancy Deposit Payment

Your Tenancy Deposit payment is one months rent plus £100. This will be held by the Tenancy Deposit Scheme.

Cancellation

You may cancel your application at any time before you sign your Tenancy Agreement.

We operate a 72 hour "Cooling Off" period whereby you may cancel your booking within 72 hours of making it.

Once the Tenancy Agreement is signed and the cooling off period has ended, or if you move in before the end of the 72 hours, your rights and obligations to your landlord, including all payments due, shall be governed by the terms of the Tenancy Agreement. You are legally bound to pay the rent in full even if you do not move into the property or leave the property early.

Payment Due Dates

Your Tenancy Deposit and 1st months rent are due seven days before your tenancy start date. In the case of Tenancy Agreements which are subject to a short turnaround time, the Tenancy Deposit and 1st months rent must be cleared in our account no later than 24 hours prior to check in.

Failure to adhere to the initial payments will result in a delay to your key being issued. Future payment dates are listed in your Tenancy Agreement.

Events beyond our control

We will not be responsible to you for any delay or failure to comply with our obligations if the delay or failure arises from any cause beyond our reasonable control.

Transfer of rights

You may not transfer any of your rights under these Terms and Conditions to any other person. We may transfer our rights under these reservation service terms and conditions to another business where we reasonably believe your rights will not be affected.

GDPR

Our Privacy Policy can be viewed at www.fivenineliving.co.uk/privacy-policy-2/